



REPUBLIC OF THE PHILIPPINES
CAGAYAN DE ORO CITY WATER DISTRICT
Corrales Avenue, Cagayan de Oro City

RESOLUTION NO. 058, S-17

RESOLUTION TO APPROVE THE RECOMMENDATION OF MANAGEMENT FOR THE AMENDMENT AND ADOPTION OF THE QUALITY POLICY OF THE CAGAYAN DE ORO CITY WATER DISTRICT (COWD), COPY HERETO ATTACHED WHICH FORMS AN INTEGRAL PART OF THIS RESOLUTION.

WHEREAS, the Board passed Resolution No. 165, S-2016 dated 27 December 2016 re approve the Quality Manual of the *Cagayan de Oro City Water District (COWD)* wherein the *Quality Policy Statement* is integrated in said Manual;

WHEREAS, the *COWD* is on the process with its ISO certification and upon the recommendation of the ISO Consultant, the approved Quality Policy Statement was revised to conform to ISO standards;

WHEREAS, GM Beja endorses the revised Quality Policy of COWD to the Board for appropriate action;

NOW THEREFORE, upon motion by Director del Rosario and duly seconded by Dir. Baldeovar, the Board of Directors of the *Cagayan de Oro City Water District* resolved as it hereby resolves to approve the recommendation of Management for the amendment and adoption of the *Quality Policy* of the *Cagayan de Oro City Water District (COWD)*, copy hereto attached which forms an integral part of this resolution.

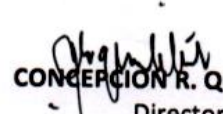
This amends Resolution No. 165, S-2016 dated 27 December 2016.

UNANIMOUSLY APPROVED

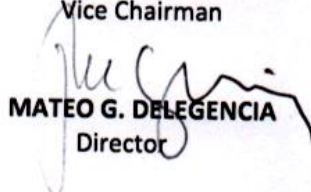
We hereby certify to the correctness of the foregoing Resolution adopted by the Board of Directors during their Regular Board Meeting on 25 May 2017 in Cagayan de Oro City.


JOELA BALDELOVAR


Vice Chairman


CONCEPCION R. QUIBLAT


Director


MATEO G. DELEGENCIA

Director


SOC ANTHONY M. DEL ROSARIO

Secretary


EDUARDO ANTONIO R. MONTALVAN

Chairman

"WATER IS LIFE... DON'T WASTE IT"

TEL. NOS. 72-62-48 • 72-96-57; 856-4546 • 856-4373; TEL. /FAX 72-27-05



REPUBLIC OF THE PHILIPPINES
CAGAYAN DE ORO CITY WATER DISTRICT
CAGAYAN DE ORO CITY

QUALITY POLICY STATEMENT

OUR QUALITY POLICY FOCUS: *The Quality Policy of the Cagayan de Oro City Water District is to provide our concessionaires with an excellent and efficient service at all times while providing safe, clean, adequate and reliable water for a healthy life and sustainable environment and economy. To do this, we adhere to the following principles -*

- **CUSTOMER SATISFACTION.** *We are Committed in meeting and exceeding customer requirements and continually find ways to improve and enhance customer satisfaction.*
- **COMPLIANCE TO PHILIPPINE NATIONAL STANDARDS FOR DRINKING WATER(PNSDW).** *We ensure our Operations and water quality processes are in compliance to any applicable statutory and legal requirements*
- **ENVIRONMENT PROTECTION.** *As a major extractor of a limited resource, that is Water, for the consumption of the public, we provide environmental stewardship through integrated watershed management and efficient septage management program.*
- **CAPACITY BUILDING.** *We engage competent personnel and provide continuous personnel training and Development as a means of consistently improving our QMS and Operations.*
- **NRW REDUCTION.** *Our commitment is to ensure efficiency in our operations and keep the Non-Revenue Water (NRW), at least, at acceptable level according to recognized industry standards.*

APPROVED PER BOD RESOLUTION NO. 058-17 DATED 5.25.17